

STACY-ANN MORRIS

OBJECTIVES

Detail-oriented and adaptable professional with extensive experience in housekeeping. Known for strong quality control and deep cleaning expertise, dedicated to enhancing guest satisfaction and operational efficiency.

EXPERIENCE

HOUSEKEEPER, 08/2019 - Current

RIU HOTEL - Jamaica

- Cleaned guest rooms and bathrooms to meet hotel standards, ensuring guest satisfaction through thorough dusting, vacuuming, mopping, changing bed linens, and restocking supplies.
- Restocked guest room amenities, including soap, shampoo, writing materials, and towels, to maintain comfort and satisfaction.
- Responded promptly to guest requests for additional items or services, enhancing overall guest experience.
- Used cleaning chemicals following proper guidelines.

HOUSEKEEPER, 01/2017 - 06/2019

SANDALS HOTEL - Jamaica

- Cleaned and prepared rooms for occupancy, ensuring client satisfaction.
 - Vacuumed carpets, dusted furniture, and washed windows and walls to maintain cleanliness standards.
 - Organized housekeeping carts with necessary supplies at the start of shift.
 - Responded promptly to inquiries, enhancing guest experience through attentive service.
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EDUCATION AND TRAINING

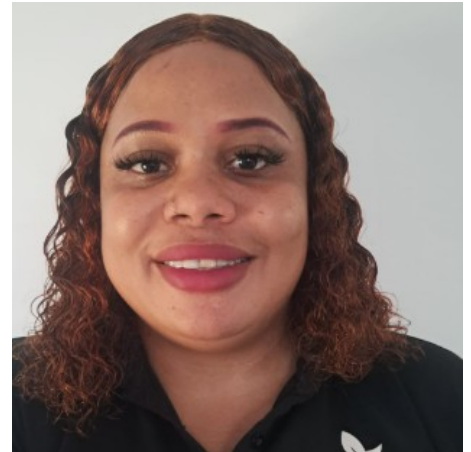
High School Diploma, 07/2005

Tacky High - Jamaica

REFERENCE

Mr. Brown

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CONTACT

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SKILLS

- Teamwork
- Exceptional time management
- Detail-oriented
- Complex Problem-solving
- Turndown service
- Attention to detail
- Quality control
- Sanitization techniques
- Deep cleaning expertise
- Adaptability & Flexibility
- Excellent oral and written communication
- Multitasking and organization