

Ian Murray

Colorado Springs, CO 80904

ian.r.murray@outlook.com | +1 (719) 463-8736

Professional Summary

Adaptable and patient professional with strong leadership experience, excellent communication skills, and a proven ability to guide, support, and motivate individuals of all ages. Background includes coaching student-athletes, training employees, managing large teams, and maintaining calm, positive environments in fast-paced settings. Currently serving as a Big Brother with Big Brothers Big Sisters of Colorado, providing mentorship and positive guidance to youth. Known for reliability, professionalism, and the ability to quickly learn new material and follow established classroom procedures. Committed to creating a safe, respectful, and engaging learning atmosphere while supporting students' academic and personal growth as a substitute teacher.

Relevant Experience

Assistant Manager

Garden of the Gods Resort and Club - Colorado Springs, CO

May 2023 to March 2025

- Led and supervised teams of 60-80 employees across multiple departments, ensuring smooth daily operations.
- Trained new staff, provided ongoing coaching, and maintained high standards of communication and professionalism.
- Improved guest satisfaction scores from 65% to 90% within three months through positive engagement and consistent expectations.
- Managed scheduling, budgeting, and conflict resolution - skills directly transferable to classroom management and student supervision.

Caregiver

January 2021 to May 2023

- Provided patient, compassionate support while attending college full-time.
- Demonstrated responsibility, time management, and the ability to maintain a calm, supportive environment - essential qualities for working with students.

Supervisor

Ian Murray

Colorado Springs, CO 80904

ian.r.murray@outlook.com | +1 (719) 463-8736

Fuzzie Buddies Pet Resort

November 2018 to December 2020

- Supervised staff, coordinated daily operations, and communicated with clients.
- Trained new employees and ensured safety procedures were followed.
- Strengthened skills in behavior observation, patience, and maintaining structured routines.

Manager

Chick-fil-A

December 2017 to October 2018

- Managed fast-paced operations, resolved issues quickly, and supported team development.
- Reinforced strong communication, multitasking, and leadership abilities.

Assistant Baseball Coach

Wallace Community College

August 2015 to May 2016

- Coached and mentored student-athletes, providing instruction, encouragement, and academic support.
- Developed teaching, tutoring, and motivational skills directly applicable to classroom environments.

Education

Business Administration - Accounting

Chipola College - Marianna, FL, 2023

Thompson High School - Alabaster, AL, 2011

Skills

- Classroom Management Support
- Communication & Active Listening
- Leadership & Mentoring
- Youth Mentorship (Big Brothers Big Sisters)
- Positive and Professional Demeanor
- Conflict Resolution

Ian Murray

Colorado Springs, CO 80904

ian.r.murray@outlook.com | +1 (719) 463-8736

- Adaptability & Quick Learning
- Patience and Compassion
- Time Management
- Problem Solving
- Microsoft Excel
- Reliability & Accountability
- Team Collaboration

References

Jesse Murillo

General Manager, Garden of the Gods Resort and Club

Phone: 909-991-8904

Savannah Ranck

General Manager, Fuzzie Buddies Pet Resort

Phone: 404-295-5831

Email: Savranck@gmail.com

Sherry Klanjac

Head Teacher, Accounting Program - Chipola College

Phone: 850-532-1119

Email: klanjacs@chipola.edu

(Note: She will also be providing a letter of recommendation.)