



DELANO FARMER

Old Hope Rd, Kingston 5 Jamaica
delanofarmer45@gmail.com / 876-863-4189

OBJECTIVES

Detail-oriented houseman with expertise in cleaning techniques and customer satisfaction. Committed to maintaining high hospitality standards and enhancing guest experiences through effective communication and team collaboration.

EXPERIENCE

HOUSEMAN/HOUSEKEEPER / COURTYARD BY MARRIOTT - Kingston, Jamaica

07/2019 - Current

- Ensured cleanliness of public areas and guest rooms to enhance guest satisfaction.
- Coordinated with housekeeping team to deliver timely service and maintain high standards.
- Employed deep-cleaning techniques for areas in need of additional sanitation.
- Restocked supplies in common areas and guest facilities.
- Supported setup and breakdown of events and meetings to facilitate smooth operations.

DISHWASHER / TERRA NOVA ALL SUITES HOTEL - Kingston, Jamaica

03/2016 - 10/2018

- Scrubbed and sanitized dishes, pots, pans, utensils, and other kitchen equipment.
- Managed loading and unloading of dishes in dishwasher, maintaining efficient workflow in kitchen operations.
- Coordinated with kitchen staff to streamline dish availability for timely service.
- Ensured cleanliness of dishes and kitchen utensils in fast-paced hotel environment, contributing to overall guest satisfaction.

SKILLS

- Cleaning techniques
- Supply restocking
- Event setup
- Customer satisfaction
- Team collaboration
- Hospitality standards
- Time management
- Efficient workspace organization
- Attention to detail
- Problem solving
- Effective communication
- Multitasking and organization
- Quality control
- Guest service excellence
- Laundry
- Detail-oriented
- Adaptability and flexibility

EDUCATION AND TRAINING

Certificate -
Heart Trust NTA Institution - Jamaica

05/2015

REFERENCE

Nichola Panton
Phone : 876-333-0521